

**MSC RULES – EFFECTIVE DATE JANUARY 1, 2012**

**RULE 9. CERTIFICATION OF MEDIATION TRAINING PROGRAMS**

- A.** Certified training programs for mediators seeking only certification as superior court mediators shall consist of a minimum of 40 hours instruction. The curriculum of such programs shall include:
- (1) Conflict resolution and mediation theory;
  - (2) Mediation process and techniques, including the process and techniques of trial court mediation;
  - (3) Communication and information gathering skills;
  - (4) Standards of conduct for mediators including, but not limited to the Standards adopted by the Supreme Court;
  - (5) Statutes, rules and practice governing mediated settlement conferences in North Carolina;
  - (6) Demonstrations of mediated settlement conferences;
  - (7) Simulations of mediated settlement conferences, involving student participation as mediator, attorneys and disputants, which simulations shall be supervised, observed and evaluated by program faculty; and
  - (8) Satisfactory completion of an exam by all students testing their familiarity with the statutes, rules and practice governing mediated settlement conferences in North Carolina.
- B.** Certified training programs for mediators who are already certified as family financial mediators shall consist of a minimum of sixteen hours. The curriculum of such programs shall include the subjects in Rule 9.A and discussion of the mediation and culture of insured claims. There shall be at least two simulations as specified in subsection (7).
- C.** A training program must be certified by the Commission before attendance at such program may be used for compliance with Rule 8.A. Certification need not be given in advance of attendance.

Training programs attended prior to the promulgation of these Rules or attended in other states may be approved by the Commission if they are in substantial compliance with the standards set forth in this Rule.

- D.** To complete certification, a training program shall pay all administrative fees established by the NCAOC upon the recommendation of the Commission.