

JURY SERVICE EXIT QUESTIONNAIRE

Your answers to the following questions will help improve Jury Service in Mecklenburg County. All responses are voluntary and confidential. Please complete this survey near or at the end of your term of service.

➤ JURY SERVICE

1. On what date did your service begin?
____ / ____ / ____
2. How many days did you report for jury service? _____
3. Did you go into a courtroom? _____
If yes, what was the courtroom number? _____
If yes, what was the judge's name? _____
4. How many different cases were you questioned for during your term of service?

5. A) Were you selected to serve on a jury?
_____ * (If yes, answer B Through F below)
B) In which courtroom? _____
C) What was the judge's name? _____
D) About how long did it take to select the jury? _____
E) For what type of case were you selected?
Civil _____ Criminal _____
F) Did the trial start? _____
G) If the trial started, did the jury render a verdict? _____

6. My privacy or personal safety was not compromised during jury selection. _____

➤ FACILITIES

E - Excellent G - Good F - Fair P - Poor

HOW WOULD YOU RATE THE:

1. Physical comforts of the Jury Assembly Room? _____
2. Physical comforts of the courtroom? _____
3. Physical comforts of the jury deliberation room? _____
4. Personal safety in the courthouse? _____
5. Cleanliness of the courthouse? _____
6. Cleanliness of restrooms? _____
7. Access to food service? _____
8. Convenience of parking? _____

➤ OVERALL EXPERIENCE

1. Overall, how much of your time was spent in waiting?
_____ None
_____ 1 to 25%
_____ 26 to 50%
_____ 51 to 75%
_____ Over 75%
2. Where did you spend most of your time waiting?
_____ Jury Assembly Room
_____ Jury selection
_____ Courtroom during trial
_____ Jury deliberations
3. Were you ever requested to wait in the hallway in excess of 15 minutes? _____
4. Were you kept informed of the reasons for waiting? _____
5. (A) Did the jury service result in any hardships for you? _____

➤ JURY SUMMONS & ORIENTATION

1. Was the jury summons you received clear and understandable? _____
2. Did you find the juror orientation video useful to you as a juror? _____

➤ COURT PERSONNEL

SA-Strongly Agree A-Agree N-Neutral
D-Disagree SD-Strongly Disagree

1. Court personnel were always available to offer information and assistance. _____
2. The jury coordinators were courteous, professional, and helpful. _____
3. The judge was courteous, professional, and helpful. _____
4. The courtroom non-judicial team-clerk, reporter, and bailiffs were courteous, professional and helpful. _____
5. The attorneys were courteous and professional during jury selection. _____

(B) If yes, mark below the areas that resulted in hardship.

- Lost income
- Child Care
- Rearrangement of work schedule
- Transportation
- Parking
- Personal health/medical appointments
- Primary caregiver/family sickness
- School obligations

6. If employed, does your employer continue to pay your full regular wages while you are serving on a jury?

- Yes
- No
- I don't know

7. My impression of jury service before I served was

- favorable
- unfavorable

8. My impression of jury service is generally more favorable than before I served.

- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

➤ **PERSONAL DATA**

1. Employment Status (Check all that apply)

- Employed full-time
- Employed part-time
- Self-employed
- Homemaker
- Retired
- Student
- Unemployed, not seeking employment
- Unemployed, seeking employment

2. How long has it been since you were last called for jury service?

- First time serving
- 2-3 years
- 3-4 years
- 4-5 years
- 5-6 years
- More than 6 years

3. Including your current service, how many times have you served as a juror in Mecklenburg County Superior Courts in the last 10 years?

- 1 (first time serving)
- 2
- 3
- 4
- 5

4. Sex: M F

5. Age:

- 18-20 21-24
- 25-34 35-44
- 45-64 65-over

➤ **OTHER COMMENTS**

If you would like to make any other comments about your jury service experience or would like to suggest ways to improve jury service or elaborate on any of your answers, please do so in the space below. Please do not discuss the specifics of a case.

THANK YOU FOR COMPLETING THIS QUESTIONNAIRE AND FOR SERVING THE COURTS OF MECKLENBURG COUNTY.

PLEASE RETURN TO THE DESIGNATED PLACE, MAIL, OR FAX TO:

JURY MANAGEMENT OFFICE
 832 E. FOURTH STREET, ROOM 5450
 CHARLOTTE, NC 28202
 FAX: 704-686-0196