

14th Judicial District
CourTools Measure 9: Court Employee Satisfaction

Definition: Ratings of court employees assessing the quality of work environment and relations between staff and management.

Purpose: Committed and loyal employees have a direct impact on the court's performance. This measure is a powerful tool for surveying employee opinion on whether staff has the materials, motivation, direction, sense of mission, and commitment to do quality work. Knowing how employees perceive the workplace is essential to facilitate organizational development and change, assess teamwork and management style, enhance job satisfaction, and thus, improve service to the public.

To be announced
